Retirement Account Access

Welcome

You can access your retirement account information over the telephone or using the Internet.

Internet Log On

Getting Started
2. Select “Retirement Account Access” (under the heading Log in to My Accounts).
3. Enter your user ID and password in the appropriate fields.

Your initial user ID will be your Social Security Number (without dashes) and the password will be the last four digits of your Social Security Number.

For security reasons, you will need to change your password the first time you access the system. Your password must be 6-8 alphanumeric, case sensitive characters. You also have the option to change your user ID. Your user ID must be 6-12 alphanumeric, case sensitive characters.

Yes, It’s Secure

Your transactions are secure! We use Secure Sockets Layer (SSL) technology, which provides an encrypted link between your computer and our Web server and prevents outsiders from intercepting the data. As another defensive measure, our databases are protected by a firewall that prevents hackers from accessing the data. Lastly, your user ID and password also protect your account. Confirmation of all transactions will be mailed to your home address.

Information & Options

• Review daily account balances
• Review and change current investment elections for future contributions
• Initiate transfers between funds
• Rebalance your portfolio
• Obtain your outstanding loan balances
• Change password and user ID
• Model a new loan (if your plan permits)
• Run retirement projections (Web only)
• Click our Education and Help icons for additional information (Web only)
• Utilize our Portfolio Planning Guide (Web only)

Customer Support Center

If you have questions regarding your online retirement account or would like to obtain information please call:

Johnson Bank Customer Support Center

Toll-free: 888.769.3796
Racine/Kenosha local: 619.2272

You can reach us Monday through Friday 8 a.m.-7 p.m. and Saturdays 8 a.m.-1 p.m. Central Standard Time.