



Updated Visitor / Group Guidelines July 29, 2022

Indoor and Outdoor / All Buildings

Onsite Visits (Last updated July 29, 2022)

NEW! As things continue to change with [CDC guidance](#) we would like to remind everyone that the newest guidance allowing the general public to end quarantine after five days does not apply to nursing home residents, patients, or visitors. Please read the questions carefully when you screen in on the kiosk.

- **Indoor visits with a resident in apartment or room (4 or less visitors at a time):**
 - Residents may have visitors any time. Please be mindful of the risks associated with visiting during an outbreak - see the section below which indicates if a building is in Outbreak status.
 - Please note that ALL visitors to campus must sign-in and screen at an Accushield kiosk in the entrance of the building they're visiting. You'll receive a visitor sticker badge upon successful sign-in.
 - Do not let visitors in the building from other doors if they have not screened.
 - Pets are allowed to visit any building on our campus.
 - All visitors should self-monitor for symptoms after their visit and notify us if they develop symptoms and/or later test positive for COVID-19.
 - Please follow visitor guidelines for the building you are visiting (listed below) - surgical masks and face shield/goggles may be required. Your vaccination status may alter this requirement.
 - Visitors who wish to attend a worship service with a resident are welcome to do so if they are up to date with their COVID-19 vaccine and follow all the usual building visitor sign-in protocols.
 - COVID-19 testing is not required before visiting, although we are happy to offer them to interested visitors.
 - We also suggest reading the CDC's resource, "[How to Protect Yourself and Others from COVID-19](#)"
 - For the safety of the residents and our community, after any onsite visit, we ask all visitors to self-monitor for symptoms found on this "[Post Visitation Self Screen](#)" form.

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Indoor visit guidelines by building – current visitor policies state:

MCHR	RSL
<p>On 11/12/21, CMS issued updates to visitor policies in skilled nursing facilities. We have diligently and gradually incorporated these updates into our own policies.</p> <ul style="list-style-type: none"> ▪ All visitors must wear a surgical mask and face shield/goggles in common areas (including children 5-years-old and older). ▪ Residents may now have more than two visitors at a time as long as the core principles of COVID-19 Infection Prevention are followed. ▪ Visitors may spend time together in resident rooms or approved areas, space permitting. ▪ Visitation is allowed for all residents at all times. <p>If you have questions or would like to see a complete copy of our MCHR Visitor Policy, contact <u>Pete Eide, Health Services Administrator</u> / 262.965.7212</p>	<ul style="list-style-type: none"> ▪ All visitors must wear a surgical mask and face shield/goggles in common areas (including children 5-years-old and older). ▪ Residents may now have more than two visitors at a time as long as the core principles of COVID-19 Infection Prevention are followed. ▪ There are no visitor age requirements. ▪ Visitors may spend time together in resident rooms or approved areas. ▪ Compassionate Care visits are allowed during outbreak status. <p>If you have questions or would like to see a complete copy of our RSL Visitor Policy, contact <u>Alice Kovacs, RSL Memory Care Manager</u> / 262.965.7212.</p>
CP	VOS
<ul style="list-style-type: none"> ▪ All visitors must wear a surgical mask and face shield/goggles in common areas (including children 5-years-old and older). ▪ There is no limit to the number of visitors that a resident may have at a time if space permits; if there will be more than 10 visitors, please see below regarding extra steps to take. ▪ There are no visitor age requirements. ▪ Visitors may spend time together in resident apartments or common areas. ▪ Residents without symptoms may have visitors during Outbreak Status. <p>If you have questions or would like to see a complete copy of our CP Visitor Policy, contact <u>Jodi Cigelske, RN, Director of CP Catered Living</u> / 262.965.7250.</p>	<ul style="list-style-type: none"> ▪ Visitors who are up to date with their COVID-19 vaccine, including children, may choose to wear a mask in common areas or not. ▪ All visitors 5-years-old and older who are not up to date with their COVID-19 vaccine must wear a surgical mask in common areas of VOS. ▪ Guests who are not up to date with their COVID-19 vaccine may not eat in our restaurants or participate in activities. ▪ There is no limit to the number of visitors that a resident may have at a time; if there will be more than 10 visitors, please see below regarding extra steps to take. ▪ There are no visitor age requirements. ▪ Visitors may spend time together in resident apartments or common areas. <p>If you have questions or would like to see a complete copy of our VOS Visitor Policy, contact <u>Heidi Behlke, VOS Housing Manager</u> / 262.965.7421.</p>

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- **Family gatherings & groups (defined as 5 or more visitors at a time in a group setting – either visiting with a resident or for a group gathering like Masonic meeting, church picnic, etc...)**

It's important to us that our residents can enjoy social interactions while staying healthy, and that we share our beautiful campus with other groups.

Family and visitor gatherings are permitted in all buildings or outdoors on Three Pillars' campus.

- **For all gatherings, these guidelines apply.** (See below for additional or different gathering guidelines based on indoors or outdoors):
 - All gatherings require the group identifies a dedicated “contact person” to take the lead on communicating all guidelines to the group members and overseeing adherence. Guidelines differ from smaller visits as outlined above. This contact person will:
 - Communicate the number of attendees and any setup requests to the Concierge or Lifestyles employee.
 - Review the below guidelines with a Three Pillars employee prior to the gathering.
 - Receive the necessary materials as applicable: surgical masks, sani-wipes, guest badge, etc...
 - Clearly communicate the guidelines to all who will attend and ensure adherence to them during the gathering.
 - All visitors should be informed of visitor guidelines (and to arrive early enough to allow time for screening and donning the appropriate PPE as indicated for indoor gatherings).
 - If any guests or other household members have any of these symptoms, they should not attend: (fever over 100.0°F, cough, sore throat, shortness of breath, congestion/runny nose, headache, myalgia, vomiting/diarrhea, new loss of taste/smell, positive COVID-19 test in last 10 days, had an unprotected exposure to someone with COVID-19 in last 14 days)
 - If Three Pillars residents who are not up to date with their COVID-19 vaccine are in attendance, they will physically distance from others.
 - Our Dining Services department is not able to accommodate food or beverage catering for family gatherings. Visitors are welcome to bring in their own food and beverage.
 - Residents may have gatherings in their apartment or room as space permits, or they may speak with any Concierge or Lifestyles employee about reserving a common space room or outdoor Woods Pavilion to accommodate their group

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- If a common space room/area is used, the employee will reserve it using our internal system to ensure proper setup and cleaning is completed before and after the gathering.
- There is no time limit to family gatherings as long as space and schedules permit.
- Guests or dedicated contact person will sanitize chairs and surfaces after the gathering using the provided sani-wipes.

Indoor Gathering – Additional Guidelines:	Outdoor Gatherings in our Woods Pavilion – Additional Guidelines:
<ul style="list-style-type: none"> ▪ All visitors at indoor gatherings must be up to date with their COVID-19 vaccine in order to participate. ▪ All guests will enter and park at the building in which they are gathering. ▪ They must enter through the main doors and screen using the kiosk, as well as don the PPE indicated for that building prior to entering. ▪ All guests will leave directly from their gathering space after the event. ▪ Pets are allowed to visit. 	<ul style="list-style-type: none"> ▪ In the case of inclement weather, the event will need to be rescheduled. ▪ All guests will enter and park off Hwy 18, near our Guest House and white Maintenance house - 36293 Sunset Drive. ▪ They will walk directly to the Woods Pavilion without entering buildings or screening at our kiosks. ▪ If a guest needs to use the restroom, the dedicated contact person will escort them into the Holz Pavilion entrance (**using a Guest Badge**) to use the restroom just inside that door to the left. They do not need to screen at an Accushield kiosk. If the individual is not up to date with their COVID-19 vaccine, they must wear a surgical mask while indoors. ▪ All guests will leave directly from the Woods Pavilion after the event. ▪ Pets are allowed to visit outdoors.

- **Campus guest lodging options are available to rent for overnight stays - [Contact our Concierge team](#) to inquire about a reservation.**
- **For virtual visits via FaceTime, Skype, or Zoom, please contact the following:**
 - Melissa Gibbs for Masonic Center for Health and Rehab or Riverside Lodge | 262.965.7233 or [email](#)
 - Tina Rose for Compass Point | 262.965.7232 or [email](#)
 - Concierges for Village on the Square | 262.965.7390 or [email](#)

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